

<b>Communities</b>	<b>Unit</b>	<b>2011/12</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>
People receiving waste services	Million	4.9	3.1	4.5	4.7
Households receiving a service	Million	2.1	1.9	2.7	2.7
Convictions for environmental offences	No.	2	2	0	0
Env enforcement notices served against the Company	No.	0	5	2	4
Registered sites (ISO14001; ISO9000)	%	69	68	68	73
Number of complaints divided by number of sites	No.	1.3	3.3	4.8	4.4

<b>Climate Change</b>	<b>Unit</b>	<b>2011/12</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>
Methane emissions	tCO <sub>2</sub> e	1,243,847	1,036,687	920,199	774,682
Diesel fuel used	tCO <sub>2</sub> e	86,063	84,521	76,110	84,316
Red diesel used	tCO <sub>2</sub> e	21,720	21,372	15,463	18,687
Other fuel used	tCO <sub>2</sub> e	89	94	91	45
Travel	tCO <sub>2</sub> e	125	145	114	272
Natural gas	tCO <sub>2</sub> e	1,315	1,629	1,571	1,451
Purchased electricity	tCO <sub>2</sub> e	27,360	25,168	25,502	27,839
<b>Total emissions</b>	<b>tCO<sub>2</sub>e</b>	<b>1,383,519</b>	<b>1,169,625</b>	<b>1,039,060</b>	<b>907,314</b>
Renewable energy exports	tCO <sub>2</sub> e	-314,894	-318,777	-305,838	-319,874
<b>Net total emissions</b>	<b>tCO<sub>2</sub>e</b>	<b>1,068,626</b>	<b>850,848</b>	<b>733,222</b>	<b>587,440</b>

<b>Biodiversity</b>	<b>Unit</b>	<b>2011/12</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>
Landfill Restored	Hectares	26	11	6.0	20.0
Number of trees planted	No.	20,420	4,909	10,185	22,511
Length of Hedgerows planted	Metres	190	790	288	2,195

Figures for 2014/15 latest.