

Corporate Responsibility

Our Policy Statement



As a company with a leading position in the waste and recycling industry, we have a responsibility to all interested parties, including our employees, our customers, the public, and the communities in which we work, to serve, protect and engage. We aim to be the best at what we do, acting responsibly at all times to ensure protection of the environment and to support social wellbeing.

Our Objectives

Being a responsible business means ensuring that we:

- Have open, ethical, honest and respectful communications with all our stakeholders
- Provide sustainable solutions and the highest standards of service to our customers
- Provide a safe working environment free from harm
- Support the local communities in which we operate
- Deliver on our commitments and comply with the law
- Proactively support the health and wellbeing of our people
- Engage and motivate our people, providing the opportunity to learn and grow supported through structured training programmes and development opportunities
- Minimise business risk
- Operate responsibly and ethically at all times with due respect for the environment and sustainability
- Develop and safeguard our reputation and brand

Managing Corporate Responsibility

Biffa considers that protecting the environment is an essential part of the business. We are committed to meet our compliance obligations as well as promoting high standards of environmental, carbon and energy management on all our sites, premises, workplaces and in all our activities.

Our position in the waste and resources supply chain means that we are integral to the supply of sustainable solutions for our customers and therefore, corporate responsibility is at the heart of everything we do. We believe that by acting responsibly we will enhance our financial performance and create sustainable value for our shareholders. Our CR framework encompasses our people, health, safety & wellbeing, communities, the environment, our marketplace and relationships with our customers, suppliers and other interested parties as well as our commitment to business ethics and conduct. We set ourselves clear and measurable business objectives and targets each year.

We aim to lead the way in developing sustainable solutions for everyone we work with, to work with like-minded organisations with similar aims and objectives, and to educate and inform those that don't. We ensure that our people, customers and the communities we are part of are made aware of the value Biffa places on Corporate Responsibility through participation and consultation. We will continue to develop &Me our successful health and wellbeing programme. Our philosophy is integral to the way we work.

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Michael Topham
Chief Executive Officer
19 November 2019

This policy statement is publicly available on the Company website and displayed prominently and made available to view by all employees and interested parties at all Biffa workplaces. The Policy will remain under review to ensure its continuing relevance appropriate to the organisation and undergo a formal review each year.